



Automatic Snow and Ice Sensor
(A9013052)

Uponor

RADIANT HEATING AND
COOLING SYSTEMS

**AUTOMATIC SNOW
AND ICE SENSOR**

TECHNICAL BULLETIN

Automatic Snow and Ice Sensor Outdoor Temperature Lockout

Affected Product

Automatic Snow and Ice Sensor (A9013052) used with the Climate Cöntrol™ Network System and the Climate Cöntrol Multifunction Controller

Symptom

Snow melting call does not occur when temperature sensor reads 38°F (3.3°C) or greater.

Issue

The original Automatic Snow and Ice Sensor used with Uponor's Climate Cöntrol™ Network System and Climate Cöntrol Multifunction Controller includes an Outdoor

Temperature Lockout fixed at 38°F (3.3°C). This means if the sensor reads temperatures at or above 38°F (3.3°C), the switch to activate a snow melting call will not close.

Resolution

Uponor removed this feature on production lots as of June 2009. The moisture detection switch will activate at any outdoor temperature but will not automatically turn on the snow melt. The decision to activate snow melt will be based on user settings, outdoor temperature, etc.

Corrective Action

If the snow melt design conditions require the snow melt system to operate at temperatures at or above 38°F (3.3°C) setpoint, return the Automatic Snow and Ice Sensor for warranty through Uponor's RMA (return materials authorization) process. Note that incomplete returns (missing parts, temporary cover, etc.) or products returned damaged from misuse will be refused.

Contact your local Uponor representative or distributor for further information.



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